## On the Sources of **Bias in NLP Models**

**Origins, Impact, Challenges, and the Ways Forward.** 

**Fatma Elsafoury** 

# The impact of **Bias** on the **Fairness** of **Toxicity detection.**

**Fatma Elsafoury**, and Stamos Katsigiannis. "On Bias and Fairness in NLP: Investigating the Impact of Bias and Debiasing in Language Models on the Fairness of Toxicity Detection". A long paper **under-submission at the Computational Linguistics journal.** 



What is Bias?



#### Based on Legal anti-discrimination regulations, Paola Lopez distinguishes between 3 types of bias<sup>1</sup>:



[1] Lopez, Paola. 2021. Bias does not equal bias: A socio-technical typology of bias in data-based algorithmic systems. Internet Policy Review, 10(4):1–29.

#### Bias Scheme [1]

#### Based on Legal anti-discrimination regulations, Paola Lopez distinguishes between 3 types of bias<sup>1</sup>:



[1] Lopez, Paola. 2021. Bias does not equal bias: A socio-technical typology of bias in data-based algorithmic systems. Internet Policy Review, 10(4):1–29.

#### Bias Scheme [1]





#### How these definition are related? Is data the only form of inequalities in the NLP process?

[1] Lopez, Paola. 2021. Bias does not equal bias: A socio-technical typology of bias in data-based algorithmic systems. *Internet Policy Review*, 10(4):1–29.
[2] Alexandra Olteanu, Carlos Castillo, Fernando Diaz, and Emre Kıcıman. 2019. Social data: Biases, methodological pitfalls, and ethical boundaries. *Frontiers in Big Data*, 2:13.





## **Sources of Bias in NLP**



[1] Hovy, Dirk and Shrimai Prabhumoye. 2021. Five sources of bias in natural language processing. *Language and Linguistics Compass*, 15(8):e12432. [2] Shah, Deven Santosh, H. Andrew Schwartz, and Dirk Hovy. 2020. Predictive biases in natural language processing models: A conceptual framework and overview. In *Proceedings of the 58th Annual* Meeting of the Association for Computational Linguistics, pages 5248–5264, Association for Computational Linguistics, Online.



Conceptual framework of five sources bias in NLP models [1,2]



## **Sources of Bias in NLP**



[1] Hovy, Dirk and Shrimai Prabhumoye. 2021. Five sources of bias in natural language processing. *Language and Linguistics Compass*, 15(8):e12432. [2] Shah, Deven Santosh, H. Andrew Schwartz, and Dirk Hovy. 2020. Predictive biases in natural language processing models: A conceptual framework and overview. In *Proceedings of the 58th Annual* Meeting of the Association for Computational Linguistics, pages 5248–5264, Association for Computational Linguistics, Online.



Conceptual framework of five sources bias in NLP models [1,2]



What is Fairness?



## **Fairness Definition**

## scientific reports

## **OPEN** A clarification of the nuances in the fairness metrics landscape

Alessandro Castelnovo<sup>1,2,3</sup>, Riccardo Crupi<sup>1,3</sup>, Greta Greco<sup>1,2,3</sup>, Daniele Regoli<sup>1,3</sup>, Ilaria Giuseppina Penco<sup>1</sup> & Andrea Claudio Cosentini<sup>1</sup>

In recent years, the problem of addressing fairness in machine learning (ML) and automatic decision making has attracted a lot of attention in the scientific communities dealing with artificial intelligence. A plethora of different definitions of fairness in ML have been proposed, that consider different notions of what is a "fair decision" in situations impacting individuals in the population. The precise differences, implications and "orthogonality" between these notions have not yet been fully analyzed in the literature. In this work, we try to make some order out of this zoo of definitions.

www.nature.com/scientificreports





## **Fairness Definition Group Fairness Metrics**

"Compare the outcome of the classification algorithm for two or more groups"<sup>1</sup>.

Where g and g<sup>^</sup>, are different groups of people based on sensitive attributes like gender, race, etc.

[1] Simon Caton and Christian Haas. 2024. Fairness in Machine Learning: A Survey. ACM Comput. Surv. 56, 7, Article 166 (July 2024), 38 pages. https://doi.org/10.1145/3616865 [2] Borkan, Daniel, Lucas Dixon, Jeffrey Sorensen, Nithum Thain, and Lucy Vasserman. 2019. Nuanced metrics for measuring unintended bias with real data for text classification. In WWW

'19: Companion Proceedings of The 2019 World Wide Web Conference, pages 491–500.

 $FPR\_gap_{q,\hat{q}} = |FPR_q - FPR_{\hat{q}}|$  $TPR\_gap_{q,\hat{q}} = |TPR_q - TPR_{\hat{q}}|$  $AUC\_gap_{g,\hat{g}} = |AUC_g - AUC_{\hat{g}}|$ 

11

What is Toxicity detection?

12

A toxic comment is

*"rude, disrespectful, or unreasonable language that is likely to make someone leave a discussion"*<sup>1</sup>

[1]Lucas Dixon, John Li, Jeffrey Sorensen, Nithum Thain, and Lucy Vasserman. Measuring and mitigating unintended bias in text classification. pages 67–73, 12 2018.





## **Toxicity detection** Dataset

- Jigsaw Unintended bias dataset<sup>1</sup>
  - Civil Comments Platform.
  - ~ 2 Million comments.
  - Toxicity and Identity labels.
- Models: Bert-base-uncased, RoBERTabase, AIBERT-base.

Sensitive attribute	Marginalized	Non-marginaliz
Gender	Female	Male
Race	Black, Asian	White
Religion	Jewish, Muslim	Christian

Table 1: The examined sensitive attributes and identity groups.

	AUC scores					
Dataset	BERT	RoBERTa	AIBEF			
<b>Jigsaw-unintended</b>	0.902	0.908	0.91			

 Table 2: Performance of different Models

[1] Daniel Borkan, Lucas Dixon, Jeffrey Sorensen, Nithum Thain, and Lucy Vasserman. 2019. Nuanced Metrics for Measuring Unintended Bias with Real Data for Text Classification. In Companion Proceedings of The 2019









- Original fairness dataset: Subset of the the test set .
  - Imbalance between the different identity groups:
    - size and ratio of toxic sentences.
    - This poses a challenge on the measured fairness score.



#### Original fairness dataset: Subset of the the test set.

- Imbalance between the different identity groups:
  - size and ratio of toxic sentences.

#### This poses a challenge on the measured fairness score.

#### We create data perturbations to balance the dataset (toxic and non-toxic) comments.

We use lexical word replacement to create the perturbations with race and religion.

For gender with the different pronouns, we use the AugL tool to swap gender information<sup>1</sup>.

[1] Papakipos, Zoe and Joanna Bitton. 2022. Augly: Data augmentations for robustness.





For example

Muslims are terrorists Black people are violent Women belong to the kitchen

- Christians are terrorists Jews are terrorists
- White people are violent Asian people are violent
  - Men belong to the kitchen



For example

Muslims are terrorists

Black people are violent

Women belong to the kitchen

- Christians are terrorists Jews are terrorists
- White people are violent Asian people are violent
  - Men belong to the kitchen
- What about Asymmetric Counterfactuals?



<u>Asymmetric Counterfactuals<sup>1</sup>:</u>

Happens when the created counterfactual makes the toxicity label invalid.

For example:

N\*\*\*\*ers came to me (Toxic)

Whites came to me (Toxic)

[1] Garg, Sahaj, Vincent Perot, Nicole Limtiaco, Ankur Taly, Ed H. Chi, and Alex Beutel. 2019. Counterfactual fairness in text classification through robustness. In Proceedings of the 2019 AAAI/ ACM Conference on AI, Ethics, and Society, AIES 2019, Honolulu, HI, USA, January 27-28, 2019, pages 219–226, ACM.



<u>Two assumptions of Asymmetric Counterfactuals<sup>1</sup>:</u>

- 1. Identity attacks: When toxicity targets a marginalised group, it is based on identity only with **no other toxicity signals**.
- 2. Stereotyping comments: are more likely to occur in a toxic comment attacking marginalised groups.

[1] Garg, Sahaj, Vincent Perot, Nicole Limtiaco, Ankur Taly, Ed H. Chi, and Alex Beutel. 2019. Counterfactual fairness in text classification through robustness. In Proceedings of the 2019 AAAI/ ACM Conference on AI, Ethics, and Society, AIES 2019, Honolulu, HI, USA, January 27-28, 2019, pages 219–226, ACM.



- No offensive identity terms in toxic comments.
- Stereotyping expressions found in toxic and non-toxic comments.
  - e.g., "Police" which stereotype Black people used in toxic and non-toxic.
  - "supremacist" which stereotypes
     White people used in toxic and nontoxic.

The Asymmetric counterfactual is not a problem with the Jigsaw dataset.

Identity	Toxic sentences	Non-toxic sentences		
	black, people, blacks, racist,	black, people, blacks, man,		
Black	police,Black, other,	police, other, Black,		
	man, white, men	white, many, men		
	people, Asian, many, repair,	Asian, other, Chinese, people,		
Asian	chef, country, racist,	many, countries, years,		
	real, citizens, Korean	women, more, country		
	white, people, racist, men,	white, people, men, racist,		
White	supremacists, man, racism,	right, other, man,		
	right, supremacist, White	many, supremacists, male		
	women, woman, people, white,	women, woman, people, many,		
Female	other, many, sexual,	other, more, time,		
	time, life, sex	right, life, abortion		
	man, men, white, black,	man, men, white, people,		
Male	people, male, women,	male, other, many,		
	stupid, racist, males	right, time, way		
	Muslim, people, women, white,	Muslim, people, countries, women		
Muslim	many, other, muslim,	other, many, country,		
	terrorists, religion, muslims	ban, world, muslim		
	Jewish, people, anti, black,	Jewish, people, anti, other,		
Jewish	hate, women, good,	white, right, way,		
	other, white, man	state, many, world		
	people, white, Christian, women,	Catholic, people, Christian,		
Christian	right, other, many,	church, many, women,		
	sex, Catholic, life	other, right, time, good		

The most common nouns and adjectives in the Jigsaw dataset

21

After perturbaiton, we have balanced fairness dataset.







## **Fairness of Toxicity detection** Balanced vs. Original Fairness dataset

• Different fairness metrics give different results.

• With the balanced fairness dataset, we get more reliable fairness results.

Attribute	Model	Dataset	FPR_gap	TPR_gap	AUC
		Original	0.001	0.081	0
	ALDEKI	Balanced	$\uparrow 0.006$	$\downarrow 0.038$	$\downarrow 0$
Gandar	BEDT	Original	0.002	0.111	0
Uchuci	DLKI	Balanced	$\uparrow 0.008$	$\downarrow 0.036$	$\downarrow 0$
	D <sub>O</sub> BEDT <sub>2</sub>	Original	0.007	0.084	0
	NUDENTA	Balanced	$\downarrow 0.004$	$\downarrow 0.031$	$\downarrow 0$
	ΛΙ ΒΕΡΤ	Original	0.007	0.044	0
	ALDERI	Balanced	$\uparrow 0.008$	$\downarrow 0.0016$	<b>↑</b> 0.
Dace	BERT	Original	0.008	0.017	0
Nacc		Balanced	$\uparrow 0.015$	$\downarrow 0.002$	$\downarrow 0$
		Original	0.014	0.127	0
	KUDLNIa	Balanced	$\downarrow 0.003$	$\downarrow 0.011$	$\downarrow 0$
	AI REDT	Original	0.019	0.060	0
	ALDEKI	Balanced	$\downarrow 0.009$	$\uparrow 0.108$	$\downarrow 0$
Religion	RERT	Original	0.016	0.027	0
Kengion	DLNI	Balanced	$\downarrow 0.008$	$\uparrow 0.062$	$\downarrow 0$
	<b>R</b> <sub>O</sub> <b>BFRT</b> <sub>2</sub>	Original	0.027	0.030	0.0
	KOBEKIA	Balanced	$\downarrow 0.021$	$\uparrow 0.160$	$\downarrow 0$

Table 3: The fairness scores of the examined models on the original and the balanced c community fairness datasets. ( $\uparrow$ ) denotes that the fairness score increased, and the fairness worsened. ( $\downarrow$ ) denotes that the fairness score decreased, and the fairness improved.





What is the impact of different sources of bias on the Fairness of toxicity detection?

24

### **Representation bias** Measurement & Impact

#### Different bias metrics give different results.

		<b>CrowS-Pairs</b>	
	Gender	Race	Religion
AIBERT	0.541	0.513	0.590
BERT	0.580	0.581	0.714
RoBERTa	0.606	0.527	0.771
		<b>StereoSet</b>	
	Gender	Race	Religion
AIBERT	0.599	0.575	0.603
BERT	0.607	0.570	0.597
RoBERTa	0.663	0.616	0.642
		SEAT	
	Gender	Race	Religion
AIBERT	0.622	0.551	0.430
BERT	0.620	0.620	0.491
RoBERTa	0.939	0.307	0.126

Bias scores

#### There is positive correlation between fairness metrics and Crows-Pairs scores.





## **Selection bias Measurement & Impact**

<u>Selection/Sample bias</u><sup>1</sup> : is a result of non-representative observations in the training datasets used in downstream tasks.

**For toxicity detection**: The over-representation of a certain group with the toxic label.



Jigsaw Training Dataset

[1] Shah, Deven Santosh, H. Andrew Schwartz, and Dirk Hovy. 2020. Predictive biases in natural language processing models: A conceptual framework and overview. In Proceedings of the 58th Annual Meeting of the Association for Computational Linguistics, pages 5248–5264, Association for Computational Linguistics, Online.

#### There is positive correlation between fairness metrics and **Selection bias.**

#### But not for all the models





## **Overamplification bias** Measurement & Impact

**Overamplification bias**<sup>1</sup> : During training, LMs amplify small differences between different groups.

*For toxicity detection* : The over representation of certain identity group with a certain context



[1] Shah, Deven Santosh, H. Andrew Schwartz, and Dirk Hovy. 2020. Predictive biases in natural language processing models: A conceptual framework and overview. In *Proceedings of the 58th Annual Meeting of the Association for Computational Linguistics*, pages 5248–5264, Association for Computational Linguistics, Online.

#### There is positive correlation between fairness metrics and Overamplification bias.

#### But not for all the models



## **Sources of bias**

#### All sources of bias have an impact of the fairness of toxicity detection.

**Downstream sources (selection &** oversimplification) of bias are more impactful than representation bias.

The results are not consistent across all models or metrics.

#### What is the impact of different sources of bias on the Fairness of toxicity detection?

AIBERT						
		Fairness				
Source of bias	FPR_gap	TPR_gap	AUC_gap			
Representation	0.466	0 000	0.233			
(crowS-Pairs)	0.400	0.999	0.235			
Selection	0.984	0.633	0.911			
Overampflication	0.988	0.613	0.921			
	BERT					
		Fairness				
Source of bias	FPR_gap	TPR_gap	AUC_gap			
Representation	-0 536	0.819	-0 369			
(crowS-Pairs)	-0.550	0.017	-0.507			
Selection	-0.037	0.418	0.150			
Overampflication	-0.011	0.395	0.175			
	RoBER	[a				
		Fairness				
Source of bias	FPR_gap	TPR_gap	AUC_gap			
Representation	0.072	0 080	0.555			
(crowS-Pairs)	0.774	0.200	0.555			
Selection	0.809	0.785	0.992			
Overampflication	0.794	0.770	0.995			

Pearson Correlation Coefficient between different bias scores and fairness of toxicity detection



What is the impact of **removing** different **sources** of bias on the Fairness of toxicity detection?



## **Sources of bias Bias removal methods**



[1] Liang, Paul Pu, Irene Mengze Li, Emily Zheng, Yao Chong Lim, Ruslan Salakhutdinov, and Louis-Philippe Morency. 2020. Towards debiasing sentence representations. In Proceedings of the 58th Annual Meeting of the Association for Computational Linguistics, pages 5502–5515, Association for Computational Linguistics, Online.

[2] Zmigrod, Ran, Sabrina J. Mielke, Hanna Wallach, and Ryan Cotterell. 2019. Counterfactual data augmentation for mitigating gender stereotypes in languages with rich morphology. In Proceedings of the 57th Annual Meeting of the Association for Computational Linguistics, pages 1651–1661, Association for Computational Linguistics, Florence, Italy.

[3] Webster, Kellie, Xuezhi Wang, Ian Tenney, Alex Beutel, Emily Pitler, Ellie Pavlick, Jilin Chen, Ed H. Chi, and Slav Petrov. 2020. Measuring and reducing gendered correlations in pre-trained models. Technical report, Google Research.





Remove Representation Bias Remove Overamplification Bias Remove Selection Bias Remove All Downstream Bias Remove all Sources of Bias Debias approach

Upstream-SentDebias

Downstream-SentDebias

Downstream-perturbed-data

Downstream-stratified-data

Downstream-perturbed-stratified-data

Upstream-sentDebias-Downstream-all-dat

Summary of the most effective debiasing method according to all the fairness metrics for all the models and all the sensitive attributes.

#### Removing Representation bias did not have an impact on improving fairness.

	-						-			
	AlBERT-base			В	BERT-base			RoBERTa-base		
	gender	race	religion	gender	race	religion	gender	race	relig	
	×	X	×	×	×	×	×	×	•	
	×	×	1	1	<ul> <li>Image: A set of the set of the</li></ul>	×	×	1	•	
	×	1	1	1	×	1	1	×	v	
	×	×	×	1	×	×	×	×	•	
	×	×	1	1	×	1	1	×	•	
ta-debias	×	×	1	1	×	1	1	×	•	





**Remove Representation Bias Remove Overamplification Bias Remove Selection Bias Remove All Downstream Bias Remove all Sources of Bias** 

Debias approach

Upstream-SentDebias

Downstream-SentDebias

Downstream-perturbed-data

Downstream-stratified-data

Downstream-perturbed-stratified-data

Upstream-sentDebias-Downstream-all-dat

Summary of the most effective debiasing method according to all the fairness metrics for all the models and all the sensitive attributes.

#### Removing Overamplification bias using SentDebias after fine-tuning led to the worst performance.

	-			-			-			
	AlBERT-base			В	BERT-base			RoBERTa-base		
	gender	race	religion	gender	race	religion	gender	race	relig	
	×	×	×	×	×	×	×	×		
	×	X	1	1	<ul> <li>Image: A set of the set of the</li></ul>	×	×	1	v	
	×	1	1	1	×	1	1	×	v	
	×	×	×	1	×	×	×	×	•	
	×	×	1	1	×	1	1	×	•	
ta-debias	×	×	1	1	×	1	1	×	v	
						1				







**Remove Representation Bias Remove Overamplification Bias Remove Selection Bias Remove All Downstream Bias Remove all Sources of Bias** 

Debias approach

Upstream-SentDebias

Downstream-SentDebias

Downstream-perturbed-data

Downstream-stratified-data

Downstream-perturbed-stratified-data

Upstream-sentDebias-Downstream-all-dat

Summary of the most effective debiasing method according to all the fairness metrics for all the models and all the sensitive attributes.

#### **Removing Overamplification bias using data perturbation was the most** effective. More than removing all downstream bias or even all sources of bias

				-						
	AlBERT-base			BERT-base			RoBERTa-base			
	gender	race	religion	gender	race	religion	gender	race	reli	
	×	×	×	×	×	×	×	×	•	
	×	×	1	1	1	×	×	<ul> <li>Image: A set of the set of the</li></ul>	•	
	×	<ul> <li>Image: A set of the set of the</li></ul>	1	1	×	<ul> <li>✓</li> </ul>	<ul> <li>Image: A second s</li></ul>	×	v	
	×	×	×	1	×	×	×	×	•	
	×	×	1	1	×	1	1	×	•	
ta-debias	×	×	1	1	×	1	1	×	•	







#### Sentence

% of men lie to law-enforcement officers when question into domestic violence cases it is not without marks on the body or conclusive proof that the men are charged you sir you are one of the men that is the problem I can tell ! % of women lie to law-enforcement officers when question into domestic violence cases it is not without marks on the body or conclusive proof that the women are charged you mademoiselle you are one of the women that is the problem I can tell !

Example of a sentence where the original target is a Male (top) and when the gender is swapped to Female (bottom).

#### Using counterfactual fairness confirmed our same results

#### • To confirm these results, we use counterfactual fairness metric (SenseScore).

 $SenseScore = |Mean_{x \in X}(f(\hat{x}) - f(x))|$ 



## What have we learned? To improve the task of toxicity detection

- Know the data: measure bias in fine-tuning datasets.
- Remove downstream sources of bias: Using data perturbations.
- Balance the fairness datasets.
- Use more than one metric.



## What have we learned? Challenges

- 1. Failing to define what the metrics actually measure<sup>2</sup>.
- 2. Different results from different bias metrics.
- 3. Published results are not replicatable.
- 4. Bias metrics measure the existence of bias not it's absence<sup>1</sup>.
- 5. Ineffective representation bias removal methods.

[1] Chandler May, Alex Wang, Shikha Bordia, Samuel R. Bowman, and Rachel Rudinger. 2019. On Measuring Social Biases in Sentence Encoders. In Proceedings of the 2019 Conference of the North American Chapter of the Association for Computational Linguistics.
[2] Su Lin Blodgett, Gilsinia Lopez, Alexandra Olteanu, Robert Sim, and Hanna Wallach. 2021. Stereotyping Norwegian Salmon: An Inventory of Pitfalls in Fairness Benchmark Datasets. In Proceedings of the 59th Annual Meeting of the Association for Computational Linguistics
[3] Hedden, B. (2021), On statistical criteria of algorithmic fairness. Philos Public Aff, 49: 209-231. https://doi.org/10.1111/papa.12189



What are the <u>Origins</u> of Bias?



## **Sources of Bias in NLP**



[1] Hovy, Dirk and Shrimai Prabhumoye. 2021. Five sources of bias in natural language processing. *Language and Linguistics Compass*, 15(8):e12432. [2] Shah, Deven Santosh, H. Andrew Schwartz, and Dirk Hovy. 2020. Predictive biases in natural language processing models: A conceptual framework and overview. In *Proceedings of the 58th Annual* Meeting of the Association for Computational Linguistics, pages 5248–5264, Association for Computational Linguistics, Online.



Conceptual framework of five sources bias in NLP models [1,2]



### We build this list to origins of bias from studies in

- digital humanities,
- critical race theory,
- gender studies,
- and sociology.

**Fatma Elsafoury**, Gavin Abercrombie. "On the Origins of Bias in NLP through the Lens of the Jim Code". A long paper **arXiv preprint arXiv:2305.09281, 2023.** 



- 1. Lack of context.
- 2. Lack of creativity.
- 3. Lack of accountability.
- 4. Lack of diversity.
- 5. Lack of awareness.



The origins of bias in supervised NLP models

![](_page_39_Picture_8.jpeg)

![](_page_39_Picture_9.jpeg)

#### 1. Lack of context is when social and historical contexts are not considered during data collection or the research design.

#### For example:

- Using data collected in the **50s, 60s** without regard to the **discriminatory** laws and racial and gender divid in societies back then.
- Or even **now** using machine **generated text** to train new NLP models lacksquarewithout regard the biases those generated texts reproduce.
- Using NLP models to make decisions on **eligibility jobs** on criteria that might end up increasing the wealth gap.

41

#### 1. Lack of context is when social and historical contexts are not considered during data collection or the research design.

#### For example:

- Using data collected in the **50s, 60s** without regard to the **discriminatory** laws and racial and gender divid in societies back then.
- Or even **now** using machine **generated text** to train new NLP models without regard the biases those generated texts reproduce.
- Using NLP models to make decisions on **eligibility jobs** on criteria that might end up increasing the wealth gap.

![](_page_41_Figure_6.jpeg)

![](_page_41_Picture_7.jpeg)

systems.

#### For example

Recommendation systems use "Culture segregation" to infer information lacksquareabout a person's ethnicity to personalise the recommendations using ethnicity as a proxy for individuality.

#### 2. Lack of creativity is when we building NLP systems on top of discriminatory

![](_page_42_Picture_6.jpeg)

systems.

#### For example

Recommendation systems use "Culture segregation" to infer information lacksquareabout a person's ethnicity to personalise the recommendations using ethnicity as a proxy for individuality.

#### 2. Lack of creativity is when we building **NLP** systems on top of **discriminatory**

![](_page_43_Figure_5.jpeg)

![](_page_43_Picture_6.jpeg)

#### 3. Lack of accountability leads to big tech priotrise profit maximisation over societal impact.

#### For example

- When the Justice League launched the Safe Face pledge to ensure that computer vision is not used to **discriminate** between people, **no major** tech company was willing to sign it.
- The Exploitation of Data/Platform workers.

![](_page_44_Picture_6.jpeg)

![](_page_44_Picture_7.jpeg)

#### 3. Lack of accountability leads to big tech priotrise profit maximisation over societal impact.

#### For example

- When the Justice League launched the Safe Face pledge to ensure that computer vision is not used to discriminate between people, no major tech company was willing to sign it.
- The Exploitation of Data/Platform workers.

![](_page_45_Figure_5.jpeg)

![](_page_45_Picture_6.jpeg)

#### 3. Lack of accountability leads to big tech priotrise profit maximisation over societal impact.

#### For example

- When the Justice League launched the Safe Face pledge to ensure that computer vision is not used to discriminate between people, no major tech company was willing to sign it.
- The Exploitation of Data/Platform workers.

![](_page_46_Figure_5.jpeg)

![](_page_46_Picture_6.jpeg)

![](_page_46_Picture_7.jpeg)

countries.

#### **For example:**

- Lack of NLP and recommendation systems for indigenous languages or dialects.
- Translation tools and content moderation tools failing to work with  $\bullet$ indigenous languages.

#### 4. Lack of diversity as the major companies and research institutes are in Western

![](_page_47_Picture_8.jpeg)

![](_page_47_Picture_9.jpeg)

countries.

#### For example:

- Lack of NLP and recommendation systems for indigenous languages or dialects.
- Translation tools and **content moderation** tools **failing** to work with  $\bullet$ indigenous languages.

#### 4. Lack of diversity as the major companies and research institutes are in Western

![](_page_48_Figure_6.jpeg)

![](_page_48_Picture_7.jpeg)

![](_page_48_Picture_8.jpeg)

## **Origins of Bias Jim Code perspective**

solutions are considered superior to all other solutions.

#### **For example**

Developing tools to remove bias in LMs instead of spending time to collect  $\bullet$ more representative data.

## 5. Lack of awareness leads to technochauvinism or believing that computational

![](_page_49_Picture_6.jpeg)

![](_page_49_Picture_7.jpeg)

## **Origins of Bias Jim Code perspective**

solutions are considered superior to all other solutions.

#### For example

Developing tools to remove bias in LMs instead of spending time to collect more representative data.

## 5. Lack of awareness leads to technochauvinism or believing that computational

![](_page_50_Figure_5.jpeg)

![](_page_50_Picture_6.jpeg)

![](_page_50_Picture_7.jpeg)

![](_page_50_Picture_8.jpeg)

# How do we **mitigate some** of the **origins** of **bias** and in turn the **sources** of **bias** in NLP?

![](_page_51_Picture_1.jpeg)

## What have we learned? **Long-term Recommendations**

- Interdisciplinary research
- Raising awareness of social and historic contexts.
- Raising awareness of thinking about the social impact of development decisions.
- State level regulations.

![](_page_52_Picture_7.jpeg)

## Thank You!

#### **Questions?**

Fatma Elsafoury

## **Representation bias** Measurement & Impact

- 1. Positive correlation between fairness and Bias scores measured using Crows-Pairs
- 2. More consistent correlation results for the balanced fairness datasets.

	C	Drigina		
FPR_gap	0.71	0.34	-0.75	
TPR_gap	-0.51	0.32	0.15	(
AUC_gap	0.55	-0.14	-0.34	
	crows-pairs -	stereoset -	seat	

#### Balanced

crows-pairs -	stereoset -	seat -
0.26	-0.065	-0.59
0.78	0.45	-0.59
0.64	-0.03	-0.49

![](_page_54_Picture_6.jpeg)

![](_page_54_Picture_7.jpeg)

#### **Representation bias Debias & Impact** Model

- Lack of consistency across different metrics.
- According to CrowS-Pairs, 2. SentDebias worsened in some cases.
- 3. Unlike the published results in [1], The scores have not changed for SEAT.

**AIBERT-base** 

+ SentDebias-gender

+ SentDebias-race

+ SentDebias-religion

**BERT-base-uncased** 

- + SentDebias-gender
- + SentDebias-race
- + SentDebias-religion

**RoBERTa-base** 

- + SentDebias-gender
- + SentDebias-race
- + SentDebias-religion

Table 4: Representation bias scores in the examined models using different bias metrics before and after removing bias using the SentDebias algorithm. (<sup>†</sup>) denotes that the fairness metric score increased and the fairness worsened.  $(\downarrow)$  denotes that the fairness metric score decreased, and the fairness improved.

[1] Nicholas Meade, Elinor Poole-Dayan, and Siva Reddy. 2022. An Empirical Survey of the Effectiveness of Debiasing Techniques for Pre-trained Language Models. In Proceedings of the 60th Annual Meeting of the Association for Computational Linguistics (Volume 1: Long Papers), pages 1878–1898, Dublin, Ireland. Association for Computational Linguistics.

		CrowsPair	S	StereoSet			SEAT		
	Gender	Race	Religion	Gender	Race	Religion	Gender	Race	R
	0.541	0.513	0.590	0.599	0.575	0.603	0.622	0.551	
	↓ 0.461	$\downarrow 0.436$	$\downarrow 0.466$	$\downarrow 0.517$	$\downarrow 0.552$	$\downarrow 0.586$	0.622	0.551	
	$\uparrow 0.564$	↓ 0.440	$\uparrow 0.666$	$\downarrow 0.542$	$\downarrow 0.521$	$\downarrow 0.555$	0.622	0.551	
	$\uparrow 0.549$	$\uparrow 0.660$	$\downarrow 0.581$	$\downarrow 0.501$	$\downarrow 0.529$	$\downarrow 0.510$	0.622	0.551	
	0.580	0.581	0.714	0.607	0.5702	0.597	0.620	0.620	
	$\downarrow 0.427$	$\downarrow 0.555$	$\downarrow 0.647$	$\downarrow 0.475$	$\downarrow 0.476$	$\downarrow 0.504$	0.620	0.620	
	$\downarrow 0.534$	$\downarrow 0.398$	$\downarrow 0.704$	$\downarrow 0.467$	$\downarrow 0.562$	$\downarrow 0.489$	0.620	0.620	
	$\downarrow 0.534$	$\uparrow 0.675$	$\downarrow 0.561$	$\downarrow 0.469$	$\downarrow 0.511$	↓ 0.399	0.620	0.620	
	0.606	0.527	0.771	0.663	0.616	0.642	0.939	0.307	
	$\downarrow 0.467$	$\uparrow 0.691$	$\downarrow 0.561$	$\downarrow 0.518$	$\downarrow 0.497$	$\downarrow 0.477$	0.939	0.307	
	↓ 0.429	$\downarrow 0.467$	$\downarrow 0.419$	$\downarrow 0.485$	$\downarrow 0.488$	$\downarrow 0.486$	0.939	0.307	
	↓ 0.413	$\downarrow 0.478$	$\downarrow 0.352$	$\downarrow 0.516$	$\downarrow 0.497$	$\downarrow 0.486$	0.939	0.307	
_									

56

![](_page_55_Figure_20.jpeg)

# **Representation bias**Debias & Impact

- 1. Performance did not change much.
- 2. Debias led to more positive predictions in general (FP & TP).
- 3. Fairness did not necessarily improve across all metrics except for removing religion bias from RoBERTA.
- 4. No statistically significant difference.

Table 5: Fairness scores of the models on Toxicity detection, after removing representation bias

Attribute	Model	AUC	FPR_gap	TPR_gap	AU
Gender	ALBERT	0.847	0.006	0.039	
	+ upstream-sentDebias-gender	0.840	0.006	$\downarrow 0.032$	
	BERT	0.830	0.090	0.036	
	+ upstream-sentDebias-gender	0.841	$\downarrow 0.011$	$\uparrow 0.049$	$\downarrow$
	RoBERTa	0.851	0.005	0.032	
	+ upstream-sentDebias-gender	0.856	$\uparrow 0.006$	$\downarrow 0.022$	$\downarrow$
	ALBERT	0.847	0.008	0.002	
	+ upstream-sentDebias-race	0.838	$\downarrow 0.003$	$\uparrow 0.003$	$\downarrow$
Daca	BERT	0.830	0.016	0.002	
Nacc	+ upstream-sentDebias-race	0.829	$\uparrow 0.021$	$\uparrow 0.005$	$\downarrow$
	RoBERTa	0.851	0.003	0.011	
	+ upstream-sentDebias-race	0.854	$\uparrow 0.017$	$\downarrow 0.009$	
	ALBERT	0.847	0.010	0.109	
	+ upstream-sentDebias-religion	0.837	$\uparrow 0.019$	$\downarrow 0.094$	$\downarrow$
Religion	BERT	0.830	0.008	0.063	
	+ upstream-sentDebias-religion	0.833	$\uparrow .015$	$\uparrow 0.084$	$\uparrow$
	RoBERTa	0.851	0.022	0.160	
	+ upstream-sentDebias-religion	0.843	$\downarrow 0.021$	$\downarrow 0.100$	$\downarrow$

![](_page_56_Picture_7.jpeg)

![](_page_56_Picture_8.jpeg)

### **Selection bias Measurement & Impact**

Selection Bias in the training dataset is:

- Religion (0.08)
- Race (0.05)
- Gender (0.03)

#### For AIBERT and RoBERTa, there is a strong positive correlation between Selection bias scores and fairness scores measured using different metrics. But not BERT.

	Fairness metrics	etrics	
Model	FPR_gap	TPR_gap	AUC
AIBERT	0.98	0.63	0.9
BERT	-0.03	0.41	0.1
RoBERTa	0.80	0.78	0.9

Pearson Correlation coefficient between Selection bias scores and fairness scores

![](_page_57_Picture_10.jpeg)

![](_page_57_Figure_11.jpeg)

![](_page_57_Figure_12.jpeg)

## **Selection bias** Debias & Impact

To remove selection bias, minimise the mismatch in class representation between different identities.

- Data augmentation used to create more positive examples.
- NLPAUG<sup>1</sup> tool used to create word substitutions to augment the positive examples.
- Create dataset with balanced positive to negative examples for all groups.
- Size of training dataset 443K.

![](_page_58_Figure_7.jpeg)

Jigsaw Training Dataset

![](_page_58_Picture_9.jpeg)

## **Selection bias Debias & Impact**

- 1. Performance got worse.
- 2. Debias led to more positive predictions in general (FP & TP) and less TN.
- 3. Inconsistent results except for the AUC\_gap metric.

Table 6: Toxicity detection performance and fairness scores for all models before and after removing selection bias. **Bold** values refer to higher AUC scores and better performance. (<sup>†</sup>) denotes that the fairness metric score increased and the fairness worsened.  $(\downarrow)$  denotes that the fairness metric score decreased and the fairness improved. The word downstream is used to explain that the bias removal technique is applied during fine-tuning the model on the downstream task of toxicity detection.

Attribute	Model	AUC	FPR_gap	TPR_gap	AUC_gap
Gondor	ALBERT	0.847	0.006	0.039	0.004
	+ downstream-stratified-data	0.816	$\downarrow 0.005$	$\downarrow 0.003$	$\uparrow 0.005$
	BERT	0.830	0.090	0.036	0.010
Ochaci	+ downstream-stratified-data	0.817	$\downarrow 0.007$	$\downarrow 0.006$	$\downarrow 0.006$
	RoBERTa	0.851	0.005	0.032	0.011
	+ downstream-stratified-data	0.842	$\uparrow 0.006$	$\downarrow 0.005$	$\downarrow 0.002$
	ALBERT	0.847	0.008	0.002	0.019
	+ downstream-stratified-data	0.816	$\uparrow 0.022$	$\uparrow 0.026$	$\downarrow 0.008$
Dace	BERT	0.830	0.016	0.002	0.026
Race	+ downstream-stratified-data	0.817	$\downarrow 0.010$	$\uparrow 0.018$	$\downarrow 0.008$
	RoBERTa	0.851	0.003	0.011	0.021
	+ downstream-stratified-data	0.842	$\uparrow .014$	0.011	$\downarrow 0.014$
	ALBERT	0.847	0.010	0.109	0.020
	+ downstream-stratified-data	0.816	$\uparrow 0.030$	$\downarrow 0.058$	$\downarrow 0$
Peligion	BERT	0.830	0.008	0.063	0.012
Kengion	+ downstream-stratified-data	0.817	$\uparrow 0.020$	$\downarrow 0.049$	$\downarrow 0.006$
	RoBERTa	0.851	0.022	0.160	0.027
	+ downstream-stratified-data	0.842	$\downarrow 0.019$	$\downarrow 0.071$	$\downarrow 0.001$

![](_page_59_Picture_7.jpeg)

![](_page_59_Figure_8.jpeg)

## **Overamplification bias Measurement & Impact**

Selection Bias in the training dataset is:

- Religion (1)
- Race (0.97)
- Gender (0.94)

For AIBERT and RoBERTa, there is a strong positive correlation between Overamplification bias scores and fairness scores measured using different metrics. But not BERT.

	Fairness metrics				
Model	FPR_gap	TPR_gap	AUC		
AIBERT	0.98	0.613	0.9		
BERT	-0.01	0.39	0.1		
RoBERTa	0.79	0.77	0.9		

Pearson Correlation coefficient between Selection bias scores and fairness scores

![](_page_60_Picture_10.jpeg)

![](_page_60_Figure_11.jpeg)

![](_page_60_Figure_12.jpeg)

## **Overamplification bias Debias & Impact**

To remove oversimplification bias, train the model on a dataset with balanced semantic representations.

- Data perturbations
- Train a text-to-text model on PANDA dataset to automatically generate perturbations. ROUGE-2 = 0.9 But results were not good.
- Lexical word replacement.
- Size of training dataset 382K.

![](_page_61_Figure_6.jpeg)

**Jigsaw Training Dataset** 

![](_page_61_Picture_8.jpeg)

gender race religion

## **Overamplification bias** Debias & Impact

- 1. Downstream debias performance was random.
- 2. Using perturbed data improved the performance and the fairness

Attribute	Model	AUC	FPR_gap	TPR_gap	AUC_gap
	ALBERT	0.847	0.006	0.039	0.004
	+ downstream-sentDebias-gender	0.524	$\downarrow 0$	$\downarrow 0.008$	$\uparrow 0.011$
	+ downstream-perturbed-data	0.848	$\downarrow 0.001$	$\downarrow 0.010$	0.004
	+ downstream-perturbed-stratified-data	0.803	$\downarrow 0.005$	$\downarrow 0.006$	$\uparrow 0.008$
	BERT	0.830	0.09	0.036	0.01
Gender	+ downstream-sentDebias-gender	0.478	$\downarrow 0$	$\downarrow 0.001$	$\downarrow 0.004$
Gender	+ downstream-perturbed-data	0.837	$\downarrow 0.003$	$\downarrow 0.005$	$\downarrow 0.003$
	+ downstream-perturbed-stratified-data	0.810	$\downarrow 0.003$	$\downarrow 0.003$	$\downarrow 0.005$
	RoBERTa	0.851	0.005	0.032	0.011
	+ downstream-sentDebias-gender	0.520	$\uparrow 0.015$	$\downarrow 0.019$	$\downarrow 0.004$
	+ downstream-perturbed-data	0.873	$\downarrow 0.001$	$\downarrow 0.009$	$\downarrow 0.002$
	+ downstream-perturbed-stratified-data	0.825	$\downarrow 0$	$\downarrow 0.005$	$\downarrow 0.007$
	ALBERT	0.847	0.008	0.002	0.019
	+ downstream-sentDebias-race	0.421	$\downarrow 0$	$\uparrow 0.004$	$\downarrow 0.001$
	+ downstream-perturbed-data	0.848	$\downarrow 0.003$	$\downarrow 0.001$	$\downarrow 0.003$
	+ downstream-perturbed-stratified-data	0.803	$\uparrow 0.004$	0.002	$\downarrow 0.002$
	BERT	0.830	0.016	0.002	0.026
Race	+ downstream-sentDebias-race	0.504	$\downarrow 0$	$\downarrow 0$	$\downarrow 0.002$
Race	+ downstream-perturbed-data	0.837	$\downarrow 0.009$	$\uparrow 0.019$	$\downarrow 0.003$
	+ downstream-perturbed-stratified-data	0.810	$\downarrow 0.002$	0.002	$\downarrow 0.002$
	RoBERTa	0.851	0.003	0.011	0.021
	+ downstream-sentDebias-race	0.561	$\downarrow 0$	$\downarrow 0$	$\downarrow 0.005$
	+ downstream-perturbed-data	0.873	$\uparrow 0.018$	$\uparrow 0.038$	$\downarrow 0.003$
	+ downstream-perturbed-stratified-data	0.825	0.003	$\downarrow 0.006$	$\downarrow 0.001$
	ALBERT	0.847	0.010	0.109	0.020
	+ downstream-sentDebias-religion	0.507	$\downarrow 0.004$	$\downarrow 0$	$\downarrow 0.002$
	+ downstream-perturbed-data	0.848	$\downarrow 0.002$	$\downarrow 0.011$	$\downarrow 0.001$
	+ downstream-perturbed-stratified-data	0.803	$\downarrow 0$	$\downarrow 0.002$	$\downarrow 0.002$
	BERT	0.830	0.008	0.063	0.012
Religion	+ downstream-sentDebias-religion	0.447	$\downarrow 0$	$\downarrow 0$	$\uparrow 0.030$
Kengion	+ downstream-perturbed-data	0.837	$\downarrow 0.002$	$\downarrow 0.011$	$\downarrow 0.001$
	+ downstream-perturbed-stratified-data	0.810	$\downarrow 0$	$\downarrow 0.001$	$\downarrow 0.003$
	RoBERTa	0.851	0.022	0.160	0.027
	+ downstream-sentDebias-religion	0.523	$\downarrow 0$	$\downarrow 0$	$\downarrow 0$
	+ downstream-perturbed-data	0.873	$\downarrow 0.001$	$\downarrow 0.003$	$\downarrow 0.002$
	+ downstream-perturbed-stratified-data	0.825	$\downarrow 0.001$	$\downarrow 0.004$	$\downarrow 0.001$

![](_page_62_Picture_4.jpeg)

- Using perturbed data to balance the representation of different groups is the most effective in improving fairness.
- Using perturbed data improved the fairness without harming the performance unlike stratification.

		SenseScore		
Э	Model	Gender	Race	Religio
	AlBERT-base	$6.9e^{-05}$	0.032	0.00
	+ downstream-perturbed-data	$\downarrow 4.2e^{-05}$	$\downarrow 0.002$	↓ 0.00
	+ downstream-stratified-data	$\uparrow 0.042$	0.032	↑ 0.00
	+ downstream-perturbed-stratified-data	$\uparrow 0.013$	$\downarrow 0.003$	↓ 0.000
	BERT-base	0.001	0.03	0.00
	+ downstream-perturbed-data	$\downarrow 0.0007$	$\downarrow 0.003$	0.00
	+ downstream-stratified-data	$\uparrow 0.025$	$\downarrow 0.022$	↑ 0.00
	+ downstream-perturbed-stratified-data	$\uparrow 0.002$	$\downarrow 0.002$	↓ 0.000
	RoBERTa-base	0.001	0.024	0.00
	+ downstream-perturbed-data	$\downarrow 0.0008$	$\downarrow 0.006$	$\downarrow 0.00$
	+ downstream-stratified-data	$\uparrow 0.038$	<b>↑ 0.036</b>	0.00
	+ downstream-perturbed-stratified-data	$\uparrow 0.003$	$\downarrow 0.002$	↓ 0.000

SenseScores of the difference models before and after the different debiasing methods.

![](_page_63_Picture_6.jpeg)

![](_page_63_Figure_7.jpeg)

![](_page_63_Picture_8.jpeg)